

New Hampshire Council for Responsible Gambling
Commissioners' Meeting Minutes
September 21, 2022 at 1:00 PM
New Hampshire Lottery, Concord, NH

Present: Chairman Maura McCann, Commissioner Ed Talbot, Commissioner Dot Duda, Commissioner Debi LaPlante, Commissioner Heather Gray, Dr. Angela Bergen of the New Hampshire Council on Problem Gambling. The meeting was called to order by Chairman McCann at 1:07pm.

1. ACCEPTANCE OF MINUTES FROM JUNE 15, 2002 MEETING

Motion was made by Chairman McCann to approve the minutes of the June 15, 2022 meeting. Commissioner LaPlante moved the motion and Commissioner Talbot seconded the motion. The minutes were approved.

2. REPORT BY THE COUNCIL OF PROBLEM GAMBLING (NHCPG)

Commissioner Talbot provided the NHCPG treasurer's report and quarterly report (see attached). The Commission discussed these reports and focused on the NHCPG's current and future sources of funding, including potential restoration of the Commission's original sports betting allocation and potential new historic horse racing breakage funds. Chair McCann will independently follow up on both sources of additional funding and report back. We discussed a staffing update at NHCPG, with Dr. Bergen's increased activities beginning in January 2023. Dr. Bergen discussed her recent training with the Riverbend emergency services department and plans to conduct future trainings with nine networked sites in the coming months. She provided powerful first-hand evidence of the impact of NHCPG's increased visibility and advocacy work. Dr. Bergen and Commissioner Talbot will conduct another training in October in collaboration with the New Hampshire Alcohol & Drug Abuse Counselors Association and are working to reschedule the training previously scheduled for July 2022 (canceled for lack of registrations). Commissioners Talbot, LaPlante, and Gray will be presenting on problem gambling and co-occurring conditions at the upcoming NH Behavioral Health Summit and the NHCPG will host a booth at the conference. Commissioner Talbot and Dr. Bergen have been in talks with the Kindbridge Institute to collaborate on problem gambling trainings with NH behavioral health providers/recovery coaches. Commissioner Talbot and Dr. Bergen discussed the NHCPG's progress toward an updated NHCPG website. Finally, we discussed the NHCPG's efforts to move towards a coordinated statewide voluntary self-exclusion option.

3. OTHER BUSINESS

The NHCPG discussed the possibility of becoming an affiliate of the National Council on Problem Gambling and implications for coordination between the NH and national problem gambling helplines.

4. NEXT MEETING

The next meeting will be held on Wednesday, December 14, 2022 from 1- 2:00 PM.

The meeting was adjourned by Chairman McCann at 2:20pm.

Maura McCann, Chairman

Respectfully submitted,
Heather Gray
Commissioner
New Hampshire Council for Responsible Gambling

DRAFT



Treasurer's Report

Balance:

June 15, 2022	\$49,625.81
Receipts:	33,373.13
Total:	82,998.94
Expenses:	28,837.68
Balance	

September 15, 2022 **\$54, 161.26**

Expenses:

Payroll	12,289.20
Taxes etc.	5,115.52
Paychex	315.84
New Futures	4,514.50
Verizon	289.37
Tidal Media	2,034.00
NH Center for Non-profits	230.00
NHCGLLC (Rivers, Lucky Moose)	3,750.00*
NHCGLLC (NH Lottery)	250.00*
State of N.H. (Background check)	48.25*
Charitable Gaming Expenses *	



New Hampshire Council on Problem Gambling Quarterly Report to the New Hampshire Council on Responsible Gambling: *September 14, 2022*

For each area of the funded scope of work, in the box provided, please report on NHCPG’s completed activities and deliverables for the current quarter and planned activities and deliverables for the upcoming quarter.

1. Outreach and Awareness Activities Report

Proposed Activities & Deliverables

1. Promote and service the helpline
2. Social media and web presence
3. Screening and assessment for problem gambling
4. Community education and outreach activities including screening and screening day
 - a. Outreach to correctional institutions as key target area

Completed Activities & Deliverables

During the preceding quarter, the NHCPG continued to operate the Helpline. Total calls: 53 (Problem gamblers 13; Follow-up calls 27; Self-exclusion calls 4; GA meeting calls 2; Media 3; Legislative 2; Recovery Center 1. There have been some updates to the Facebook page. The website transition has been incredibly slow. Fact sheets and screening magnets were delivered to a charitable gaming site.

Planned Activities & Deliverables

During the forthcoming quarter, the NHCPG will pursue affiliation with the NCPG and once approved will transfer backup to the national helpline. The Council will investigate Rapid Response assistance for mental health crisis situations.



2. Self-exclusion in NH Activities Report

Proposed Activities & Deliverables

1. Expansion of voluntary self-exclusion program for state
2. Expansion of voluntary self-exclusion program for DraftKings

Completed Activities & Deliverables

During the preceding quarter, the NHCPG has mailed or emailed all charitable gambling facilities in the state offering our services to assist individuals in applying for voluntary self-exclusion as well as inform them of treatment services for problem gambling. A copy of the facility's self-exclusion policy (if applicable) has been requested. A total of six facilities have responded and all responses were positive.

Planned Activities & Deliverables

No attempt to modify Draft Kings' present plan but contact will be made to strengthen referral status.

3. Training and Development Program Activities Report

Proposed Activities & Deliverables

1. Partner with NHADACA Training Institute
2. Develop core curriculum
 - a. Identify topics
 - b. Identify trainers
 - c. Identify session dates
 - d. Publicize
 - e. Educate behavioral health providers regarding problem gambling specialist certification
3. Deliver core curriculum, remote or in-person



Completed Activities & Deliverables

During the preceding quarter, the NHCPG recorded the testimonials of two problem gamblers (lottery & casino) and will be utilized in an upcoming webinar and potentially Behavioral Health summit presentation.

Power point presentation has been updated. Several discussions with Kindbridge has resulted in acquiring price quotes for telehealth clinical services for problem gambling in New Hampshire.

A referral of a helpline caller to Kindbridge has been made.

Planned Activities & Deliverables

During the forthcoming quarter, the NHCPG will record a webinar with NHADACA, currently scheduled for Oct 13th.

The NHCPG is awaiting an update from Kindbridge on potential trainer and course curriculum for both licensed therapists and certified gambling coaches utilizing Mark Leftkowicz.

4. Health Disparities Activities Report

Proposed Activities & Deliverables

1. Identify human service agencies serving underserved populations and POC
2. Identify topics of cultural relevance
3. Remove barriers to training and certification of counselors serving underserved populations
4. Develop culturally sensitive materials

Completed Activities & Deliverables

During the preceding quarter, the NHCPG inquired about possible availability of Kindbridge to service those covered by NH Medicaid. Since Kindbridge operates as an online service entity, NH Medicaid will not reimburse for their treatment services.



Planned Activities & Deliverables

During the forthcoming quarter, the NHCPG will continue to explore possible funding options for uninsured/underinsured NH residents seeking problem gambling services, whether clinical or coaching

5. Ad Hoc Activities Report

Please describe any additional completed or planned activities on behalf of capacity building and related services for problem gambling in New Hampshire.

NHCPG has provided assistance and referrals to the state's only hybrid GA meeting, (Manchester). Six helpline callers are currently attending weekly meetings. Investigating an app, GamBan, which blocks access to online gambling sites as well as their promotional materials for \$40 per year.